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For Immediate Release
August 31, 2015

Saskatchewan Public Libraries Move to New Computer System

Saskatchewan Public Libraries will be migrating to a new library catalogue system from September 17 – 24, 2015.

Our existing software will go down at 9:00 p.m. on September 17th and we are expected to come up on the new software on September 24th. During the migration all branches of the Palliser Regional Library system will remain open. However, there will be some disruptions in service.

Starting on September 17th at 9:00 p.m., patrons will not be able to:

- view holdings or place holds on physical materials (books, DVDs, etc.) from the online catalogue. We will also not be filling any holds during this time.
- access their online library account or renew material.

Patrons will still be able to:

- borrow materials from a library, if they are in that library.
- search and view materials in our online catalogue.
- access and borrow most e-resources

There will also be no items due back at the library between September 13th and October 4th. The library will be unable to process check-ins during our down time, so please enjoy the longer reading period and avoid returning materials early.

When we go up on the new system on September 24th, all library services should resume as usual. However, patrons will notice a few changes, including some great new features:

- All patron holds and reading histories are expected to transfer to the new system. However, the information in *My Lists*, *My Preferred Searches*, and *My Reviews* will not make the move. If patrons used these features in the old system and wish to save this information, they should copy the information before September 17.
- The classic catalogue will look a little different but the general experience with the catalogue and patrons' library accounts will be improved, especially the mobile experience.

- Patrons' personal identification number (PIN) will be changed to the last four digits of their phone number. Patrons are welcome to change it to another four-digit number through their online account, or ask a staff member once we are on the new system.
- Text message notifications are now available. Patrons can choose to have notices about holds and overdues go directly to their phone.

Palliser Regional Library thanks everyone for their patience and continued support during this transition period. We expect the new software will open up many opportunities for us to better serve our patrons.

For more information, contact:

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